

UC ASSESSMENT FOR AN INTERNATIONAL HEDGE FUND COMPANY

Assessing the capabilities and limitations of an international hedge fund company's current global voice and data network

Background

The client is a hedge fund company servicing wealthy clients in New York.

Challenge

In order to meet the stringent, fast-paced demands involved in hedge fund management, the client needed to address the following challenges:



A legacy TDM solution that was lacking in responsiveness with frequent outages



Its current hosted voice service provider was unable to deliver new technology offerings and the quality of service was lacking



Limited in-house resources and expertise to deploy an on-premise Unified Communications (UC) solution

Solution

The client decided to deploy an on-premise UC solution and sought Atlas' expertise on Unified Communications Assessment.



Evaluate a new solution design



Assess the client's UC security



Assess the client's network capacity and bandwidth utilization



Evaluate the suitability of future open source technologies

Atlas provided a clear picture of how the client's network operates, where the vulnerabilities, capabilities and limitations lay, and a recommended course of action.

Benefits

With Atlas' expert UC assessment, the client was able to:



Assure a successful transformation from an expert evaluation of their network environment



Provide a baseline from which to plan towards a more reliable network



Head towards a better end-user experience with no lost calls or outages